

19th June 2024

Re: Letter of Assurance – Security Audit of Remote Technical Standards

All Gatherwell Lottery Customers,

Please use this letter as confirmation that Gatherwell underwent a security audit of our Remote Technical Standards on 15th May 2024.

This is an annual requirement of our Remote External Lottery Management licence (036893-R-317859-015) issued by the Gambling Commission and independently assesses the remote technical standards of Gatherwell's operations and covers any websites we operate on your behalf.

The audit was undertaken by Neterix Ltd by their lead auditor Dr Les Pritchard, a Chartered IT Professional and IRCA qualified lead auditor for ISO/IEC 27001. He holds a PhD in Distributed Systems & Security.

In total there are 61 requirements of the audit, of these, Gatherwell is compliant on 58, there were no minor non-conformities and there were 3 observations. Importantly, of the observations identified, none are directly relevant to customer brands.

Please use this letter of assurance, alongside the report and certificate from Neterix to facilitate the requirement to the Gambling Commission regarding the evidence of a security audit for your specific lottery. If requested, you will need to upload this letter, the certificate, and Executive Summary of the report to the Gambling Commissions E-services platform.

Please contact your account manager should you have any questions.

Yours sincerely,



James Waudby
Senior Manager, Development